

Website & Privacy Disclaimer



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This website is the property of Tapibel

Contact information

Address of registered office: Industrielaan 4, 3900 Pelt, Belgium

Phone: +32(0)11/80 48 50

Email: info@tapibel.be

Company number: BTW BE0437.514.441

By accessing and using the website you explicitly agree to the following terms and conditions.

Intellectual property rights

The content of this site, including brands, logos, drawings, data, product or company names, texts, images and the like, is protected by intellectual rights and belongs to Tapibel or entitled third parties.

Limitation of liability

The information on the website is of a general nature. The information is not adapted to personal or specific circumstances, and may therefore not be considered personal, professional or legal advice to the user.

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However, Tapibel cannot be held liable for direct or indirect damage resulting from the use of the information on this site.

If you find inaccuracies in the information made available through the site, please contact the site administrator: info@tapibel.be.

The content of the site (including links) can be adjusted, changed or supplemented at any time without notice or notification. Tapibel gives no guarantees for the proper functioning of the website and cannot be held liable in any way for poor performance or temporary (un)availability of the website or for any form of damage, direct or indirect, that would result from access to or use of the website.

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The website may contain hyperlinks to websites or pages of third parties, or refer to them indirectly. The placement of links to these websites or pages in no way implies an implicit approval of their content.

Tapibel expressly declares that it has no control over the content or other features of these websites and can under no circumstances be held liable for the content or features thereof or for any other form of damage caused by its use.

Applicable law and competent courts.

This website is governed by Belgian law. In the event of a dispute, only the courts of the district of Hasselt have jurisdiction.

Privacy Policy

Tapibel shall process personal data in accordance with this privacy statement. For more information, or if you have questions or comments regarding our privacy policy, please contact info@tapibel.be.

Processing purposes

Data processing is essential for the operation of the website and corresponding services. Processing only takes place for the following (internal) purposes:

- to provide the user with access to his/her user account;
- for billing purposes;
- to provide information, newsletters and offers that are useful and/or necessary for the user;
- to acquire and process user reviews;
- to provide support;
- to offer and improve the services provided:

When you visit our website, some data is collected for statistical purposes (Google Analytics). Such data is needed to optimize the use of our website. This data is comprised of: IP address, presumed place of consultation, time and day of consultation, which pages were visited.

We use the lead generation service of Leadinfo B.V., Rotterdam, the Netherlands. The tool recognises company visits to our website based on IP addresses and shows us publicly available information such as company names or addresses. In addition, Leadinfo sets two first-party cookies to evaluate user behaviour on our website and processes domains from form entries (e.g. 'Leadinfo.com') to correlate IP addresses with companies and improve services. More information is available at www.leadinfo.com. On this page: <https://www.leadinfo.com/en/opt-out> you have an opt-out option. If you opt-out, your data will no longer be recorded by Leadinfo. When you visit our website, you consent to this data collection intended for statistical purposes as described above.

Legal bas(is)(es) for processing

If you fill out a contact form on our website or subscribe to our newsletter, we will maintain the personal data. We do not store this data for longer than we need it.

If you are a customer with us, we will also store your contact and billing information. This information is needed to ensure that the collaboration runs smoothly.

Transfer to third parties and data processors

First and foremost, the personal data is only processed for internal use. The personal data is not sold, transferred or communicated to third parties that are affiliated with us.

As the controller, we are free to enlist so-called "data processors".

A processor is a natural or legal person who processes personal data at the request of or on behalf of the controller. The processor always acts in accordance with the instructions of the controller.

Tapibel uses the following categories of “processors”:

- Companies we have enlisted for marketing purposes
- Companies we have enlisted for hosting purposes
- Companies that we have enlisted for administrative purposes
- Companies that we have enlisted for communication purposes

Tapibel guarantees that these processors will take the necessary technical and organizational measures to protect personal data.

Retention period

Obviously, personal data may not be kept longer than is necessary in function of the purposes for which it is processed. The retention period may therefore vary depending on the purpose.

Right of access, improvement, erasure, restriction, objection and transferability of personal data

The customer has the right to access their personal data at any time and can correct it or have it corrected if they it is incorrect or incomplete, have it removed, have its processing limited and object to the processing of personal data about them based on [article 6.1 \(f\)](#). This also includes profiling based on those provisions.

In addition, the customer has the right to obtain a copy (in a structured, common and machine-readable form) of their personal data and to have the personal data forwarded to another company.

In order to exercise the aforementioned rights, the customer is asked to:

- adjust the settings of their customer account themselves; and/or
- send an email to the following email address: info@tapibel.be;

Direct marketing

The customer has the right to object free of charge to any processing of their personal data with a view to direct marketing.

Complaint

The customer has the right to submit a complaint to the Commission for the Protection of Privacy (Drukpersstraat 35, 1000 Brussels - commission@privacycommission.be).

Use of cookies

During a visit to the site ‘cookies’ can be placed on the hard drive of your computer. A cookie is a text file that is placed by the server of a website in the browser of your computer or on your mobile device when you consult a website. Cookies cannot be used to identify people, a cookie can only identify a machine.

On your first visit, you will see a cookie banner where you can either accept all cookies or choose which cookies you accept. Necessary cookies cannot be turned off. You can always consult and adjust your cookie preferences again via the button at the bottom right of the website labelled ‘Cookie settings’.

Which cookies does Tapibel use

1. Necessary cookies

Necessary cookies are absolutely essential in order for the website to function properly. This category only includes cookies that provide basic functionality and security features of the website. These cookies do not store any personal information. The necessary cookies are used for:

- Correct functioning of the website at the server level
- Correct functioning of the cookie choice
- Better performance and error detection
- Keeping track of settings
- Fraud monitoring
- Chat support

2. Functional cookies

Functional cookies help perform certain functionalities like sharing the content of the website on social media platforms, collecting feedback, and other third-party features.

3. Analytical cookies

Analytical cookies are used to understand how visitors interact with the website. These cookies help provide information on metrics the number of visitors, bounce rate, traffic source, etc.

4. Performance cookies

Performance cookies are used to understand and analyze the key performance indexes of the website which helps in delivering a better user experience for the visitors.

5. Advertisement cookies

Advertisement cookies are used to provide visitors with relevant ads and marketing campaigns. These cookies track visitors across websites and collect information to provide customized ads.

Privacy- en cookieverklaringen

For the above cookies set by the parties, please refer to the statements on the websites of these parties. As the statements may change regularly, we advise you to consult these privacy and cookie statements regularly. The following parties place cookies and/or other techniques via our website:

- [Meta](#)
- [Google](#)
- [LinkedIn](#)

- [YouTube](#)
- [Pinterest](#)
- [Leadinfo](#)
- [CookieYes](#)

Browser settings

If you do not want websites to be able to store cookies on your computer, you can change your browser settings. You will then receive a warning before any cookies are placed. You can also adjust your settings so that your browser refuses all cookies or only third-party cookies. You can also delete cookies that have already been placed. Please note that you must adjust the settings separately for each browser on each device you use. Please note that if you do not want to use cookies, we unfortunately cannot guarantee the proper functioning of our website. Some functions of the website may be lost or you may not be able to see certain pages at all. In addition, refusing cookies does not mean that you will no longer see advertisements. It is just that the ads will no longer be tailored to your interests and will be repeated more often. How to adjust your settings varies from one browser to another. Click on one of the links below to go directly to your browser manual or, if necessary, consult your browser's help function.

- [Chrome](#)
- [Safari](#)
- [Firefox](#)
- [Internet Explorer Edge](#)

If you want to disable cookies from specific parties, you can do so at www.youronlinechoices.com.